



HOTEL MAJESTIC

SAIGON - VIETNAM

Since 1925

A member of  SAIGONTOURIST GROUP

Welcome to Hotel Majestic Saigon



Tradition - Hospitality - Elegance

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Environment and Quality Policy



Hotel Majestic Saigon is one of the best 5-star Hotels in Vietnam. We aim to deliver high quality service while simultaneously taking great care of the environment and striving for sustainable development. This serves a dual purpose: to ensure the continued health and safety of the community and to bring benefit and profits to the hotel. We are committed to carrying out the following principals:

1. The hotel provides high quality products and services in order to provide the greatest possible customer satisfaction.
2. The hotel follows environmentally friendly purchasing policies and adheres to all food safety standards.
3. The hotel complies with all environmental protection laws and regulations.
4. The hotel develops and implements the necessary measures including but not limited to controlling, preventing and minimising any negative impacts on the environment.
5. The hotel executes the 3R principle: “**Reduce, Reuse and Recycle**” in our daily activities and adopts a resource efficiency strategy in order to reduce the consumption of natural resources.
6. The hotel carries out regular capacity building programs to enhance staff awareness of quality, occupational health and safety, food safety and environmental issues.
7. The hotel will actively participate in environmental protection activities being performed by community organizations.
8. The hotel maintains and continually improves its environment and quality management system.

General Manager



Please “Do” & “Do Not”

For Your Safety & Security

1. **DO** have the hotel’s name cards or address notes with you wherever you would like to go and show it to the taxi driver.
2. **DO** pay taxi fare in Vietnamese Dong, prepare enough small notes with you due to unavailability and change from most taxi drivers.
3. **DO** take a note of the taxi driver’s name and the taxi’s registration number in which you are travelling in case of future litigation.
4. **DO** pay full attention to your camera, handbag, wallet, etc. in public areas such as on the Street, in the Market, in Shopping centres, Bars, Restaurants, Theatres, Discotheques and Museums etc.
5. **DO** stay alert when you walk on pedestrian walkways, your belongings may be suddenly snatched by a stranger on a bike moving slowly alongside you.
6. **DO** put your valuables such as jewelry, money, passports, etc. In the hotel safety deposit box.
7. **DO** take a photocopy of passport with you when you go out.
8. **DO** check carefully that you have not left any possessions behind before vacating your room.
9. **DO NOT** hang out or take a walk on the street at midnight. It is not safe!
10. **DO NOT** believe that taxi drivers are able to speak English or know where you would like to go to. Some taxi drivers try to make money, so they will drive you around. Be careful!

Hotel Rules and Regulations



1. The Management reserves the right to end any guest's stay, and guests may be liable for any violation.
2. Kindly be noted of a US\$50 fine for smoking in the non-smoking room.
3. Double check the room door after entering or leaving your room. Be sure to identify the person wishing to enter your room before opening the door.
4. It is recommended that you host your visitors at the Lobby Lounge or in the hotel restaurants and bars.
5. Keep your valuables (cash, jewelry, etc.) in the safety box provided in your room. The Hotel will not be liable for any loss of guest's valuables.
6. Do not make a lot of noise or cause a disturbance to other guests.
7. Do not remove or use the fixtures and equipment for other purposes than those intended.
8. If any house item is taken away or damaged, your account will be debited accordingly.
9. The following items are prohibited in the hotel:
 - Weapons, explosives or flammable agents.
 - Pets and objects with offensive odor or disturbing noise.
10. It is our policy that any account exceeding US\$500 or approaching a specific credit card floor limit must be settled. A reminder will be sent to your room in that event.



Majestic Golden Service - Dial 77



Babysitting Service

Advance notice before 4:00 PM is required to make necessary arrangements for babysitting.

Baggage Service

Doctor On Call

Electrical Voltage/Power Supply

The voltage in our hotel is 220AC volts, a transformer may be required for some electrical items. Universal adaptors and transformers are available from Housekeeping.

Internet Connection

Wi-Fi and High-Speed Broadband Internet Connection is available in all guestrooms, cable is ready in guestrooms' desk drawer. You will have to pay a fee for accessing the internet at Business Centre. Please call us for assistance.

Maintenance Service

Room Service

Our Room Service is available for your dining pleasure around the clock.



Front Office



Operator - Extension 0
Reception - Extension 10

CHECK-IN/ CHECK-OUT TIME

Check-in time: 14:00 PM

Check-out time: 12:00 noon

Late check-out is subject to availability and surcharge:

After 12:00 to 18:00: 50% room charge of one night.

After 18:00: 100% room charge of one night.

Alternatively, our Concierge will store your luggage and you are welcome to use our Health Club until your departure from the hotel.

KEY SYSTEM

If your key is lost or misplaced, please contact the Front Desk immediately for safety and we will issue a new key for your to reprogram your lock. Each lost key will cost you a fee of US\$5.

HEALTH CLUB - EXTENSION 8020

Located on the 1st floor, our Area Health Club offers such facilities and services as Swimming pool, Fitness centre, Spa and Bar. Our Spa includes Beauty salon, Massage, Sauna, Steam bath and Jacuzzi.



Housekeeping - Extension 19

Please contact our Housekeeping for any room make-up request, baby cots, extra-bed and additional room amenities.

Laundry and Dry Cleaning

Laundry items will be picked up before 10:00 AM and returned after 18:00 PM on the same day. Please fill up and sign in the Laundry List then call our Housekeeping.

Mini-bar Service

Please mark your consumption on the mini-bar price list provided. Any items used will be charged on your request.

Baby Cot

Baby cot is available upon request.

Do Not Disturb

Should you require privacy, please hang the “Do Not Disturb” sign on your door-knob and advise our Operator.

Bars & Lounges



CATINAT LOUNGE - EXTENSION 8009

Ideal for rendezvous, reading newspapers, having a chat and enjoying romantic melodies of the piano and saxophone in a colonial atmosphere from 17:00 to 19:00 daily.

- Location: Ground Floor
- Opening hours: 06:00 - 22:00
- Service: Afternoon Tea; À La Carte Food & Drink Menu For Breakfast, Lunch & Dinner.

BREEZE SKY BAR - EXTENSION 8517

An all day alfresco dining venue with delicious char-grilled BBQ treats in the evening.

- Location: 5th Floor (access by lifts A or B or C)
- Opening hours: 24/24
- Service: Buffet Breakfast; Weekend Buffet Dinner; À La Carte Food & Drink Menu For Breakfast, Lunch & Dinner.

M. BAR - EXTENSION 8525

The best panoramic view of Saigon River. Live Music Band Performance daily.

- Location: 8th Floor (Access by lifts D or E)
- Opening hours: 15:00 - 00:00
- Service: À La Carte Food and Drink Menu for Lunch & Dinner; Live Music.

Areca Health Club



FITNESS CENTER

Location: 1st Floor

Opening hours: 06:00 - 21:00

Service: Gym facilities, Cocktails, Fruit Juice, Beers and Snacks.

SWIMMING POOL

Location: 1st Floor

Opening hours: 06:00 - 21:00

Service: Cocktails, Fruit Juice, Beers and Snacks.

LE GRAND SPA

Location: 1st Floor

Opening hours: 08:30 - 23:30 (Last orders at 23:30)

Service: Beauty salon, Massage, Sauna, Steam bath and Jacuzzi.

Guidelines of Safety and Security



FIRE SAFETY

- It is important that you familiarise yourself with the emergency exit on your floor. The “Fire Escape Plan”, which clearly marks your room location and the fire exit, is mounted behind your room doors.
- Please take a short time to read the “Safety and Security” instructions are enclosed in this Directory.
- In the event of an emergency, please do not use the lift.
- In the unlikely event of fire, please take your room key, go calmly to the nearest emergency exit and proceed down the stairs.

If you discover fire or smoke inside your room:

- Call the Hotel Operator (touch 0) and give your name and your room number.
- Take your room key, exit the room and close the door behind you.
- Alert others in the area.
- Activate the nearest fire alarm.
- Walk to the nearest stairway (DO NOT use the lift) and exit the building.
- If you are caught in smoke, take short breaths and crawl to escape.

Guidelines of Safety and Security

If you are ordered to evacuate your room:

- Exit with caution. Feel the door. If the door is not hot, open it slightly and look in both directions for the nearest exit sign.
- Take your room key, exit the room and close the door behind you.
- Walk to the nearest stairway (DO NOT use the lift) and exit the building.
- If you are caught in smoke, take short breaths and crawl to escape.

If you are ordered to evacuate your room and the room door is HOT:

- DO NOT open it. Call the Operator (touch 0) and give your name and room number.
- Shut off the air conditioner and close the windows.
- Stuff wet towels or clothes under the door and in air vents to prevent smoke or fumes entering room.
- Remain calm and wait for further instructions. If you can not exit, your room is the safest area.

REMEMBER:

- The hotel emergency telephone number: touch 0.
- Most people die from smoke, poisonous gases and panic rather than from flames.
- Do not attempt to pack belongings. Time is precious. Save your life first.
- If you are caught in smoke, take short breaths and crawl to escape.
- Do not jump out of the building for rescue might just be a few minutes away.

Security Instructions



- Keep your room key safe. If your room key is lost or stolen, please report to the Front Desk immediately.
- Be sure that your door and windows are locked and secured before retiring or leaving the room.
- Do not reveal the name of the hotel or your room number to strangers.
- If you notice anything of a suspicious or alarming nature, or need special assistance, please contact the management.
- Use the door viewer before opening your door. Our personnel can be identified by their uniform and nametags.
- Do not draw attention to yourself by displaying large amount of cash or excessive jewelry.
- Do not invite any stranger to your room.
- Take every caution while crossing the streets. Use the zebra crossing and look in both directions. Stay calm all the time. There may be callers posing as hotel or travel agency representatives offering services such as shopping, tours, or entertainment. The Hotel provides these and additional services only upon request. Anyone contacting you spontaneously offering these services may be fraudulently representing themselves. Please report such attempts to the management, through the operator (touch 0), immediately.

Have A Nice Stay With Us!



Nội Quy Khách Sạn

Nhằm đảm bảo tuyệt đối an toàn, an ninh cho quý khách suốt thời gian lưu trú tại Khách sạn Majestic, Ban Giám Đốc Khách sạn đề nghị quý khách tuân thủ những quy định sau :









1. Quý khách đến lưu trú có trách nhiệm xuất trình một trong các giấy tờ sau: Căn cước công dân; Hộ chiếu.
2. Quý khách vui lòng cất giữ tài sản có giá trị trong két sắt phòng ngủ hoặc gửi ở két sắt của bộ phận Tiền Sảnh để được an toàn hơn. Tuy nhiên Khách sạn không chịu trách nhiệm về mọi sự mất mát tài sản của quý khách trong phòng.
3. Quý khách không di chuyển, thay đổi các trang thiết bị trong phòng nếu không có sự đồng ý của Khách sạn. Nếu làm hư hỏng, quý khách có trách nhiệm bồi đền cho Khách sạn.
4. Quý khách không mang các vật dễ cháy, vũ khí, công cụ hỗ trợ, chất nổ, ma túy, mại dâm... hay vật nuôi vào Khách sạn. Quý khách trình báo ngay cho cán bộ quản lý bộ phận Tiền Sảnh biết nếu có mang theo vũ khí, công cụ hỗ trợ, chất nổ được cấp giấy phép sử dụng bởi cơ quan có thẩm quyền.
5. Quý khách vui lòng không tiếp khách trong phòng. Quý khách có thể tiếp khách tại các khu vực của Khách sạn như Catinat Lounge (tầng trệt), Breeze Sky Bar (tầng 5) hoặc M.Bar (tầng 8).
6. Xin quý khách vui lòng tránh gây phiền hà cho những khách khác trong phạm vi của Khách sạn.
7. Quý khách vui lòng nhớ khóa nước, ngắt điện, cài chốt cửa ban công, cửa sổ, khóa cửa chính cẩn thận trước khi rời khỏi phòng, bảo quản thẻ khóa từ trong suốt thời gian lưu trú và trả thẻ khóa từ tại quầy Tiền Sảnh khi làm thủ tục trả phòng.
8. Xin quý khách vui lòng không hút thuốc trong phòng.
9. Giờ nhận phòng: từ 14:00 giờ chiều. Giờ trả phòng đến 12:00 giờ trưa hôm sau. Nếu trả phòng sau 12:00 giờ trưa, quý khách vui lòng trả thêm 50% giá của một (1) đêm phòng.

Khách sạn có quyền tự bổ sung, thay đổi nội quy phù hợp với luật pháp Việt Nam mà không cần thông báo trước. Khách sạn được quyền từ chối phục vụ những khách vi phạm vào các quy định được nêu trên.

Giám Đốc Khách Sạn

Amenities Price List

Liste Des Commodités

Image	Item no.	Name of Item	Price (VND)	Image	Item no.	Name of Item	Price (VND)
	001	Adaptor Adaptateur	50,000		005	Hair dryer bag Sac pour sèche-cheveux	250,000
	002	Bathrobe Peignoir	1,600,000		006	Hair dryer Sèche-cheveux	2,000,000
	003	Bath towel Serviette de bain Hand towel Face towel Serviette	630,000 150,000 50,000		007	Laundry bag Sac à linge	180,000
	004	Tissue roll bag Couvre-papier de toilette	150,000		008	Umbrella Parapluie	700,000